Gediminas Strelčiūnas

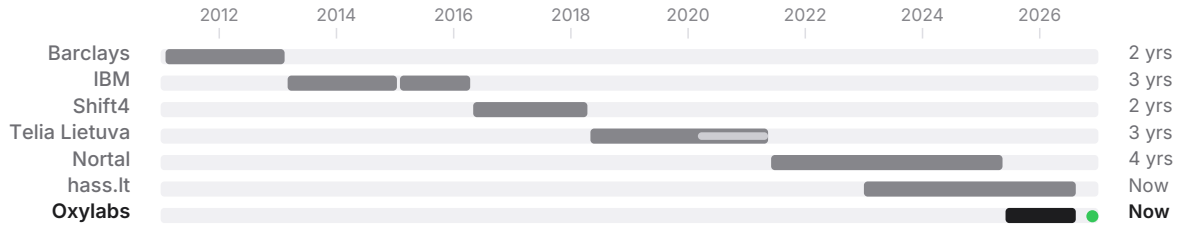
Engineering Manager · Oxylabs

gediminas@strelciunas.lt
strelciunas.lt
linkedin.com/in/gediminas-strelciunas
Vilnius, Lithuania
Lithuanian (native), English (C1)

I build self-managed teams and make delivery predictable — currently 33 people across 4 teams. I focus on scaling agile processes and creating a workplace culture people want to stay in.

EXPERIENCE

Roles drawn to scale, 2011 to today



06/2025 — Now
Oxylabs

Engineering Manager

- Lead engineering operations for the Dashboard product team — **33 people across 4 teams**.
- Expanded the team by **40%** in six months.
- Restructured the org: introduced Squad Lead and Staff Engineering roles, and a level-up process.
- Unified expectations and metrics across teams, and created an initiative ownership model that distributes tech-lead load.
- Unified the QA process and introduced high-level estimation for better planning accuracy.
- Shifted the culture to predictable delivery, with positive survey results inside six months.

2023 — Now
hass.lt
Side business

Founder

MB Hassas · Smart homes

- Founded a smart-home company that designs and installs home automation for apartments and houses, built on open-source technology.
- One system for lighting, blinds, heating and ventilation, solar and home batteries, and multimedia — run by switches, an app, voice or automations.
- Projects in homes across Vilnius and Panevėžys, plus a demo apartment in Vilnius.

06/2021 — 06/2025
Nortal

Delivery Manager

- Hired developers and formed new teams for software delivery projects.
- Built and shaped scaled agile delivery processes.
- Owned delivery success across projects, including P&L on selected accounts.
- Built commercial offers for sales proposals and negotiations.

03/2020 — 06/2021
Telia Lietuva

Agile Scrum Master

Integrations & Middleware

- The team built and maintained integrations across internal and external systems, plus middleware.
- Ran quarterly increments split into six sprints.

05/2018 — 06/2021
Telia Lietuva

IT Service Manager

DevOps & Software Support

- Built a support organization from scratch for the Telia order management system as it entered operations.
- The team reduced developer load through testing, monitoring, master-data fixes, migrations and small dev tasks.
- Appointed Service Owner for this and several legacy systems — change management, availability, audits, infrastructure upgrades.
- Manager to a team of **8**.

05/2016 — 05/2018
Shift4

Technical Team Lead

POS IT Support

- Led a team of **17**: ten second-line and four third-line support specialists, and three developers.
- Ran end-to-end support operations during shift, and set up an on-site test lab for bug reproduction.
- Identified and proposed multiple UX improvements.
- Moved development activity to Lithuania, reducing cost and improving service availability.

02/2015 — 05/2016
IBM

Team Lead

Payment Systems

- Led a team of **6** — recruiting, performance reviews and reporting to senior management.
- Made the team the clients' first point of contact, taking that role over from Customer Service Managers.
- Led the migration of the organisation's incident management tool.
- Cut onboarding time for new team members **in half** without losing quality.

03/2013 — 02/2015
IBM

IT Consultant

Payment Systems

- 24/7/365 support for a payment gateway processing payments in **240+ countries** and **120+ currencies**, including a major card network's mobile payments.
- Drove the highest-priority incidents to resolution: root cause from logs, coordination across global support, development and vendors, then the RCA.
- Wrote the day-to-day and major-incident procedures for a newly formed team.

02/2011 — 03/2013
Barclays

Remote Desktop Support Engineer

IT Service Desk

- Promoted from first-line to second-line service desk, then to remote desktop support engineer, in two years.
- Supported the bank's internal estate — Windows, Office, Citrix, Exchange, Active Directory, encryption and VPN.
- Managed the service desk knowledge base and set up support models for newly deployed systems.

SELECTED WORK

PUBLIC SECTOR · MEA
National tax system rollout
Delivered a new national tax system with 60 developers across 3 locations.

CYBERSECURITY
Post-acquisition integration
Integrated an acquired company's product teams and DevOps processes into Nortal.

HEALTH
Distributed delivery team
Set up a delivery team and its processes across 3 locations for a health-sector customer.

BANKING
M&A platform consulting
Led a consulting engagement on how to merge two banking platforms after an acquisition.

BANKING
Platform merge delivery
Project and delivery management for the team that merged two banking platforms.

INTERNAL R&D
Bench R&D pipeline
Process, backlog, monitoring and forecasting for Nortal Lithuania employees between projects.

STRENGTHS

Self-managed teams · Comfortable in uncertainty · Scaled agile · Hiring & team formation · Delivery & P&L · DevOps / SRE thinking · Service ownership · Technical

CREDENTIALS

PMP (2022) · Agile Product Owner (2020) · Agile Scrum Master (2019) · ITIL v3 Foundation (2015) · BSc Construction Engineering (2013)